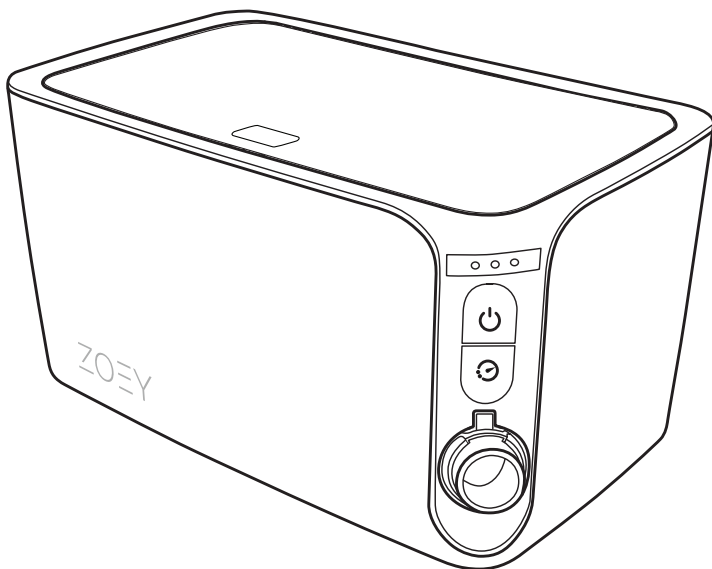




Instruction Manual

ZOEY

CPAP Cleaner



Congratulations on your new Zoey!

Welcome to a new, minimal way to clean your CPAP equipment. We've streamlined the process so that your experience is as easy as Z-O-E... Y!

Zoey is designed with simplicity in mind. The unit cleans your CPAP mask, headgear, and tubing using contained activated oxygen, also known as ozone, or O₃. Daily use is an effective and stress-free way to prevent harmful bacteria build-up. Zoey's soft LED lights communicate the cleaning process using simple, easy-to-reference patterns.

Please carefully review this manual for an extended introduction to Zoey.

Enjoy!

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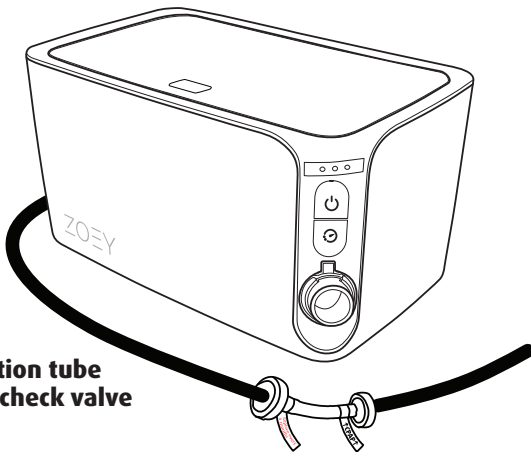
1. Understanding Zoey

1.1 What's in the Box

Check before use

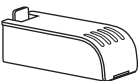
The following items are included in the package. Please check all parts for visible damage. Replace any damaged parts before use. In the case of missing parts, malfunction, or damage, please contact your place of purchase.

1. Main unit



2. Injection tube with check valve

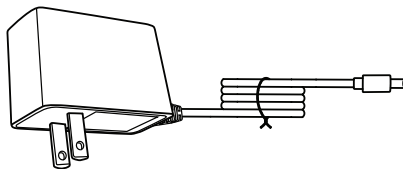
3. Filter



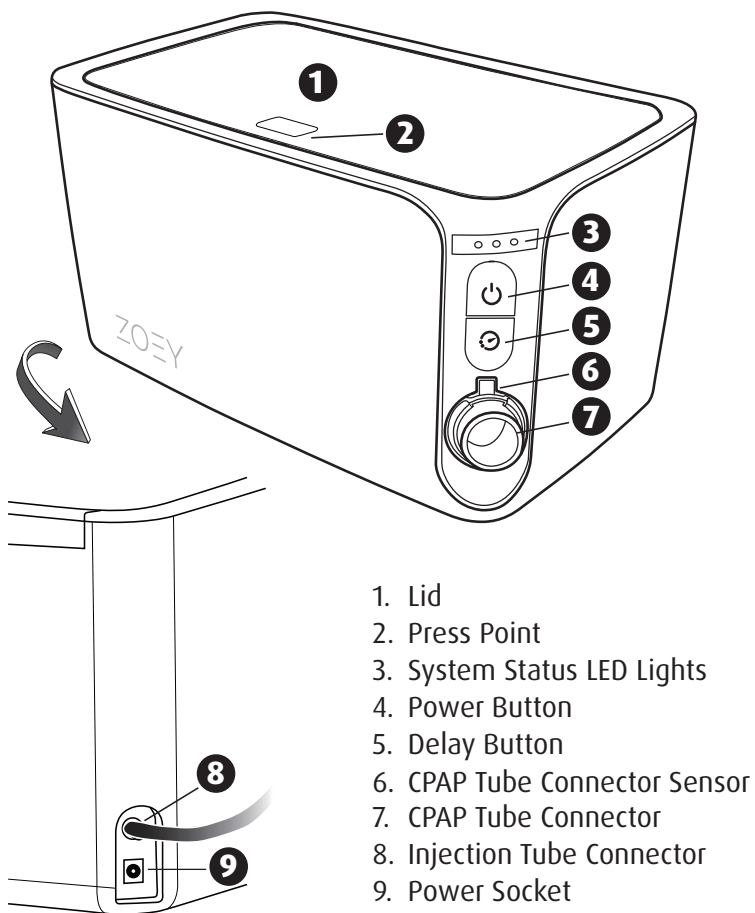
4. Ozone plug adapter



5. Power adapter



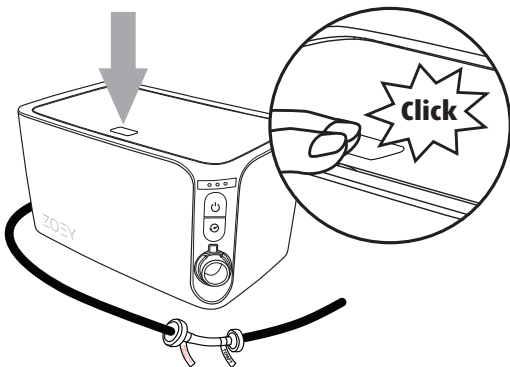
1.2 Components



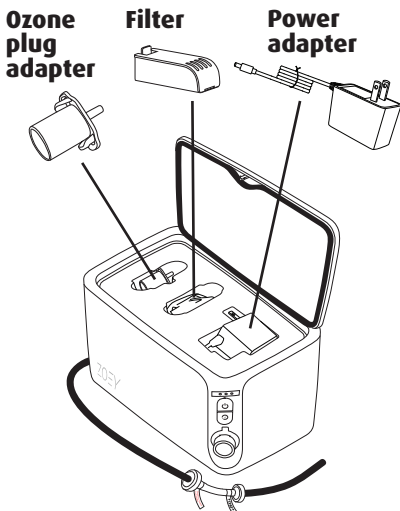
2. Operation

2.1 Initial Setup

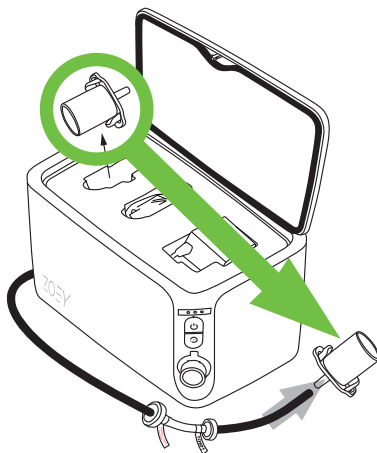
- 1 Gently push down on the press point until it clicks and opens lid.



- 2 Note the three important items in the tray.

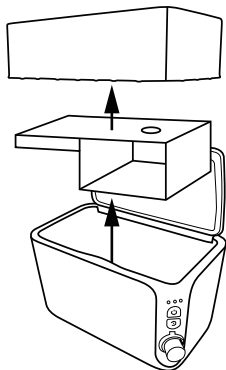


- 3 Remove ozone plug adapter from the tray and connect to Zoey's injection tube.



NOTE: The **↑CPAP↑** arrows on the check valve tag should point towards the ozone plug adapter.

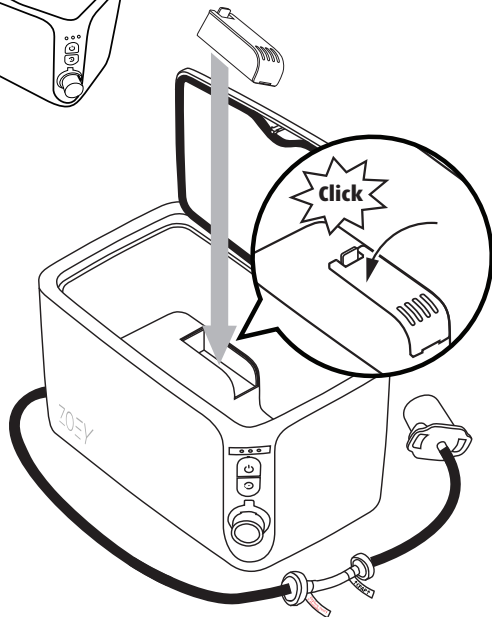
- 4** Remove tray and tray support piece from Zoey's interior chamber.



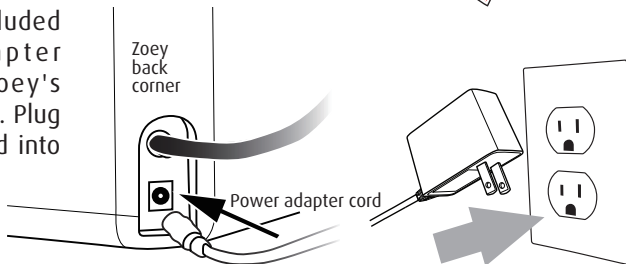
- 5** Remove the filter from plastic wrap. Place into filter holster in Zoey's chamber, the foot of the vented end first, then click in place.

NOTE: It is normal to find loose charcoal debris in filter plastic wrap.

! You **MUST** use the filter to prevent harmful unconverted ozone from entering air.

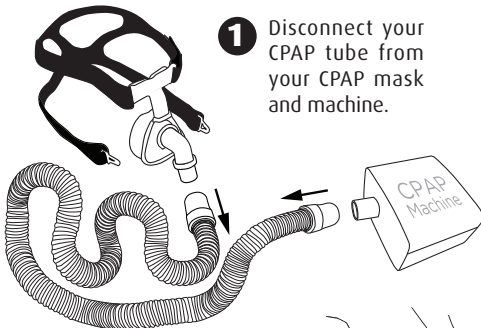
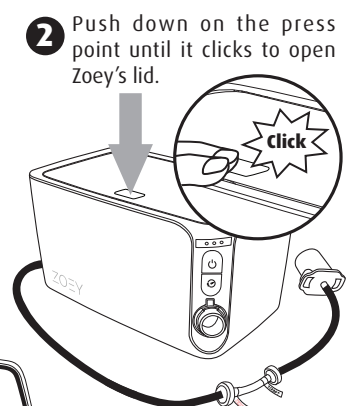
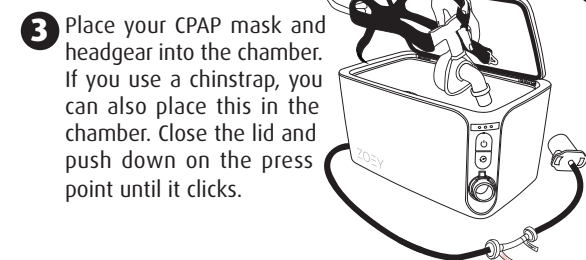
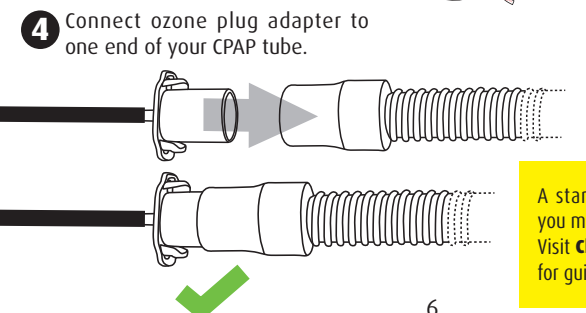


- 6** Plug the included power adapter cord into Zoey's power socket. Plug the other end into a wall outlet.



2.2 Using Zoey

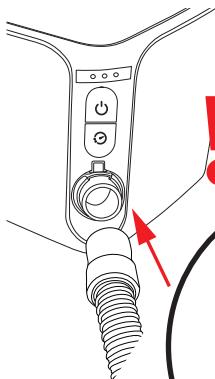
Before first time use, it is recommended to hand wash your CPAP equipment according to manufacturer's instructions, as you would normally without Zoey. This removes debris, and prevents oxidation odors from occurring in your CPAP equipment after running the Zoey cleaning cycle. When using Zoey regularly, you'll only need to hand wash your CPAP equipment as needed.

- 1 Disconnect your CPAP tube from your CPAP mask and machine.
A diagram showing a CPAP mask and headgear being disconnected from a corrugated CPAP tube. An arrow points from the tube to a box labeled "CPAP Machine".
- 2 Push down on the press point until it clicks to open Zoey's lid.
A diagram of the Zoey machine with a downward arrow pointing to a small square on the top lid. A circular inset shows a hand pressing down on the square, with a starburst containing the word "Click".
- 3 Place your CPAP mask and headgear into the chamber. If you use a chinstrap, you can also place this in the chamber. Close the lid and push down on the press point until it clicks.
A diagram showing the CPAP mask and headgear being placed inside the open Zoey machine chamber.
- 4 Connect ozone plug adapter to one end of your CPAP tube.
A diagram showing a black cable with a cylindrical ozone plug adapter being inserted into the end of a CPAP tube. A green checkmark is shown below the completed assembly.

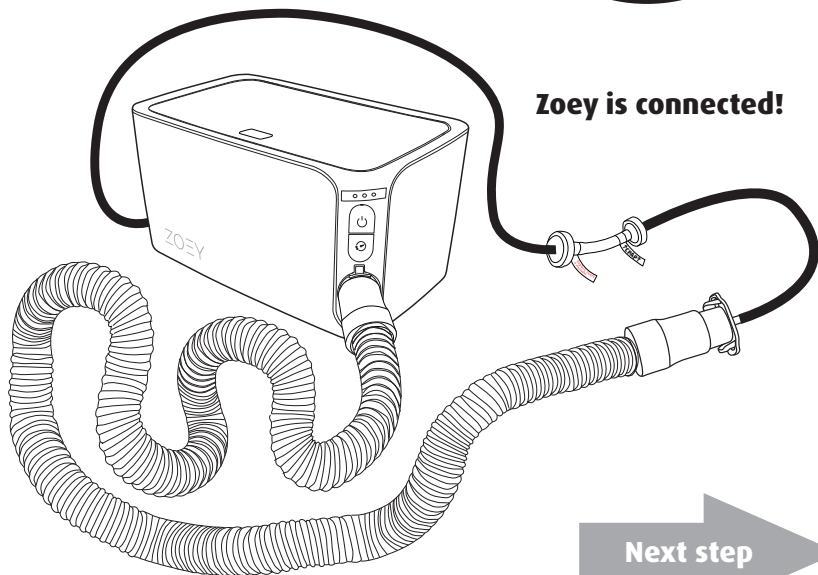
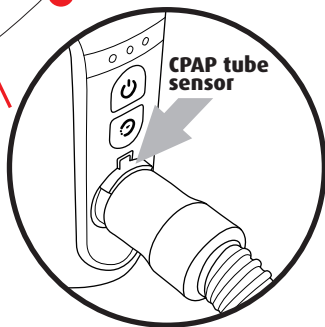
A standard CPAP tube is shown, but you may also use a heated CPAP tube. Visit CleanWithZoey.com/tubes for guidance.

- 5** Connect the other end of your CPAP tube to Zoey's tube connector. Ensure a firm connection to trigger the CPAP tube sensor.

Once both the lid is closed and latched and the tube cuff has firmly engaged with the Zoey CPAP tube connector sensor, the cycle can be started.




Connect CPAP tube cuff all the way onto Zoey's CPAP tube connector, in order to press in and trigger the CPAP tube sensor. The CPAP tube sensor should be firmly held in place by the CPAP tube cuff.



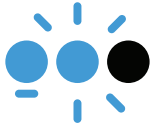


6 Press the power button to start cleaning cycle.

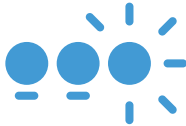
When the first system status LED light turns blue, you may walk away and let Zoey clean.

 Do you see red lights? If so, ensure the CPAP tube is pushed in far enough onto Zoey's CPAP tube connector in order to trigger the sensor (**see step 4 on previous page**), and verify that the lid is firmly shut.

! It is important to keep Zoey closed during the entire cycle. If cleaning cycle is interrupted, wait 2 hours before opening the chamber.



The second blue light will blink as ozone is being generated for approximately 20 minutes. You will hear the sound of the ozone generator during this time.



The third blue light will blink to indicate Zoey is converting ozone back to regular, safe, breathable oxygen. This will last for approximately 1 hour and 40 minutes. Zoey is quiet during this time.



When all three lights display solid green, the cycle is complete and it is safe to open Zoey. Remove CPAP tube from Zoey while lid is open to turn off green lights.



To cancel cycle

Hold down power button until yellow lights count down completely. Release button if lights turn blue. This means ozone has generated, and you must wait 2 hours before opening chamber. However, if lights clear after countdown, you may open chamber.



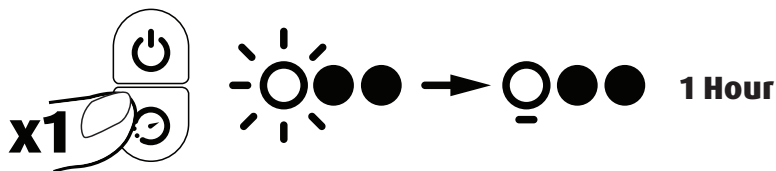
Ensure tubes are free from kinks or sharp bends during Zoey's cycle.



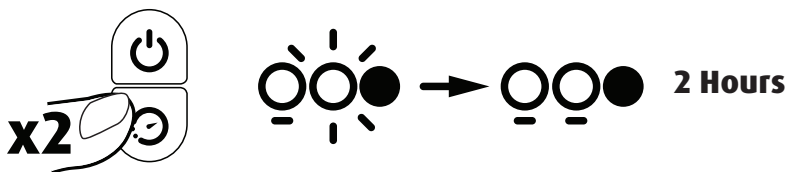
Zoey cleans germs and bacteria in your equipment, but it's recommended to wash mask cushions and other CPAP items periodically to prevent buildup of facial oil from CPAP treatment.

2.3 Using Delay Mode

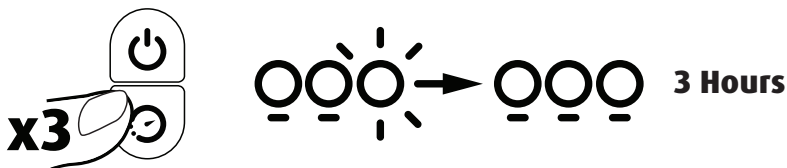
Press delay button once to delay cleaning for 1 hour.
The first white light will blink and then display solid.



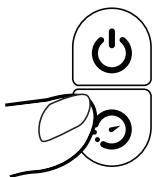
Press button two times to delay cleaning for 2 hours. The second white light will blink and then first two lights will display solid white.



Press button three times to delay cleaning for 3 hours.
The third white light will blink and then all three lights will display solid white.



Press delay again
to reset and exit
delay mode.



Changes to delay mode
must be pressed within
3-second window.

3. Care and Maintenance

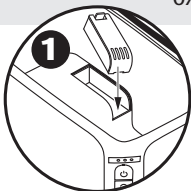
3.1 Replacing Filter and Check Valve



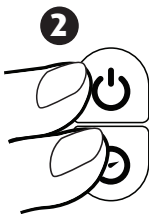
You will need to replace the filter and check valve when Zoey displays three solid yellow lights. This notification will appear at the conclusion of 120 complete cycles.

Filter

The filter converts the activated oxygen back into the oxygen that we breathe.



To replace filter, open Zoey and remove from the holster inside the chamber. Insert new filter.



After replacing filter, reset Zoey by holding both POWER and DELAY buttons together until green lights are displayed (3 seconds).



This will restart the timer for 120 cycles.

Dispose of old filter along with household trash.

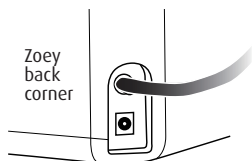
Check Valve

The check valve traps condensation to prevent water from damaging your equipment.

Disconnect injection tubing from each end of check valve.

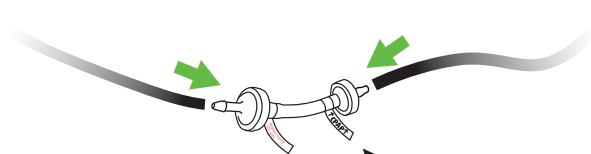
Dispose of old check valve along with household trash.

Put new check valve in place by ensuring firm injection tube connections.



Inspect injection tube for cracks or tears. If damaged, contact your place of purchase to order a replacement.

Ensure a firm connection to tube connector on back corner.



It is important to ensure the **↑CPAP↑** arrows on the check valve are pointed toward the ozone plug adapter.



3.2 Caring for Zoey

Wipe down Zoey with a soft damp cloth. Do not immerse in water. Do not use any harsh chemicals or bleach on the unit.

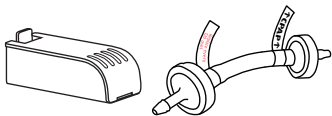
3.3 Replacement Parts

To reorder parts for your Zoey, please contact the place of purchase.

Filter and check valve kit

Item# ZCD100KIT

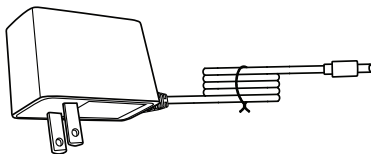
Replace every 120 cycles



Power adapter

Item# ZCD100PA

Replace if lost or damaged



Ozone plug adapter

Item# ZCD100A-P

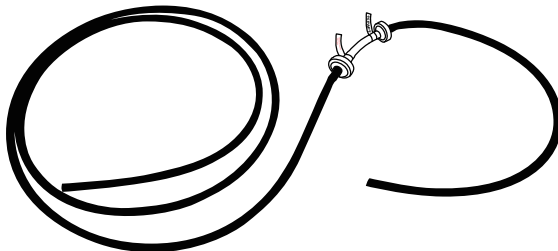
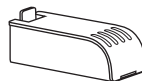
Replace if lost or damaged



Filter

Item# ZCD100F

Replace only if filter is lost or damaged. Otherwise, order ZCD100KIT to replace check valve along with filter.








Injection tube with check valve

Item# ZCD100IT

Replace if lost or damaged

4. Further Information

4.1 Troubleshooting

Problem	Possible Cause	Corrective Action
 Three solid red lights (before cleaning cycle)   Three blinking red lights (interrupted cleaning cycle)	CPAP tube is not on far enough or lid is open.	Check to make sure your CPAP tube is far enough onto Zoey's CPAP tube connector in order to trigger the CPAP tube sensor. See page 7, step 5. Check to make sure the lid is fully closed. Click shut.
 One solid yellow light	Cycle was interrupted.	Remove CPAP tube from Zoey while lid is open, reconnect tube and shut lid, then rerun cycle for full cleaning.
 Three solid yellow lights	Filter and check valve need to be replaced and Zoey needs to be reset.	Replace filter and check valve, and reset Zoey See page 10.
Device won't turn on	Device isn't plugged in or cord is loose.	Ensure power cord is plugged in properly.
CPAP equipment smells stale or musty after cleaning	CPAP equipment must be washed and dried before using Zoey for the first time and as needed thereafter.	Wash and dry CPAP equipment according to manufacturer's instructions before using Zoey.

Additional resources



CleanWithZoey.com
/videos

How-to videos



CleanWithZoey.com

General information



Support@
CleanWithZoey.com

Email us with
your questions
or feedback



Call

1-888-990-4385

Call us if you'd like
to talk to someone

4.2 Indications for Use

Zoey is intended to be used daily by the owner of a CPAP therapy machine. With the device, the user will have a stress-free way to clean their CPAP equipment. This cleaning is important to prevent buildup of bacteria and germs. The equipment that is to be cleaned includes:

- CPAP Mask
- CPAP Headgear
- CPAP Tubing (interior)

4.3 Terms and Conditions of the Sunset 2-Year Limited Warranty

WHAT IS COVERED

Your Zoey is warranted against original defects in materials and workmanship for a period of 2 years from the date of purchase, when used for normal domestic purposes in accordance with the Zoey Instruction Manual. Please retain your proof of purchase. If you do not have your proof of purchase, your warranty will start 90 days after the date of manufacture, according to Sunset Healthcare Solutions records. This warranty provides, at no extra cost to you, all labor and parts necessary to ensure your machine is in proper operating condition during the warranty period. The replacement of any part of your machine under warranty will not extend the period of warranty. Any parts which are returned to Sunset Healthcare Solutions will become the property of Sunset Healthcare Solutions.

Please visit www.CleanWithZoey.com/support for more information. For refurbished machines, length of warranty may differ, please see warranty letter included with refurbished machine for warranty terms. This limited warranty is subject to the following terms:

If the labels at the bottom of the device have been removed or there is evidence of tampering with the machine, this warranty shall be void.

WHAT IS NOT COVERED

- Replacement filter units. The machine's filter units are not covered by the warranty.

Sunset Healthcare Solutions shall not be liable for costs, damages or repairs incurred as a result of, due to, or from:

- Damage caused by not carrying out the recommended machine maintenance.
- Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the Zoey Instruction Manual.
- Use of the machine other than for normal domestic purposes within the United States, e.g. for commercial or rental purposes.
- Use of parts not in accordance with the Zoey Instruction Manual.
- Use of parts and accessories other than those produced or recommended by Sunset Healthcare Solutions.
- Faulty installation (except where installed by Sunset Healthcare Solutions).
- Repairs or alterations carried out by unauthorized parties or agents.
- Normal wear and tear.

WARRANTY LIMITATIONS AND EXCLUSIONS

- Any implied warranties relating to your machine including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty. This limitation is not allowed by some States, and so this limitation may not apply to you.
- This limited warranty gives you specific legal rights. You may also have other rights which vary by State.
- This limited warranty is not transferable.
- Sunset Healthcare Solutions makes no express warranties concerning the Zoey

WARRANTY SERVICE

- Please fill out and return the warranty registration card, or register online at www.CleanWithZoey.com/warranty
- Before a service can take place, the terms of the warranty require that you contact the Sunset Helpline with your **REF** number, serial number, date and place of purchase.
- Please keep your purchase receipt in a safe place to ensure you have this information.
- All work will be coordinated by Sunset Healthcare Solutions or its authorized agents.
- Any replaced defective parts will become the property of Sunset Healthcare Solutions.
- Service under this warranty will not extend the period of this warranty.
- If your machine is not functioning properly, please call the Sunset Healthcare Solutions helpline on 888-990-4385. Most issues can be rectified over the telephone by our trained helpline staff.

LIMITATION OF LIABILITY

EXCEPT AS REQUIRED BY APPLICABLE LAW, SUNSET HEALTHCARE SOLUTION'S LIABILITY ARISING OUT OF OR IN CONNECTION WITH A BREACH OF ANY TERM OR CONDITION HEREOF OR OF ANY OBLIGATION ARISING IN CONNECTION WITH THE ZOEY SOLD HEREUNDER, SHALL BE LIMITED TO THE WARRANTY SERVICE DESCRIBED ABOVE. IN NO EVENT SHALL SUNSET HEALTHCARE SOLUTIONS BE LIABLE FOR COSTS OF SUBSTITUTE PRODUCTS, OTHER THAN REMEDIES AS PROVIDED FOR IN THE WARRANTY, OR FOR ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE OR INDIRECT DAMAGES, OR FOR INTERRUPTION OF BUSINESS, OR LOSS OF USE, PROFITS OR GOODWILL (WHETHER BASED ON CONTRACT, WARRANTY, TORT OR OTHERWISE). THIS LIMITATION IS NOT ALLOWED BY SOME STATES AND SO THIS LIMITATION MAY NOT APPLY TO YOU.

4.4 Cautions and Warnings



This symbol identifies safety and health information in the product guide. Read this guide for important safety and health information for Zoey.

WARNING

Failure to properly set up, use and care for your Zoey can increase the risk of serious injury, death, property damage, or damage to the product or related accessories.

Read this instruction manual carefully for important safety and health information or go to www.CleanWithZoey.com/manual

WARNING • Electrical safety

Failure to take the following precautions can result in serious injury or death from electric shock, fire, or damage to Zoey.

- Select the appropriate power source for your Zoey.
- Use only the AC Power Cord that came with your device or that you received from an authorized dealer. If you need a replacement AC power cord, you can find Sunset Customer Support contact information at CleanWithZoey.com/support
- Confirm that your electrical outlet provides the type of power indicated on the wall plug of your device (in terms of Voltage [V] and frequency [Hz]). If you are not sure of the type of power supplied to your home, consult a qualified electrician.
- Do not use non-standard power sources, such as generators or inverters, even if the voltage and frequency appear acceptable. Use only AC power provided by a standard wall outlet.
- Do not overload your wall outlet, extension cord, power strip, or other electrical receptacle. Confirm that they are rated to handle the total current (in amps [A]) drawn by the Zoey.
- Do not restart the cleaning cycle more than 3 times consecutively so the ozone generator does not run for more than 30 minutes consecutively.

CAUTION • Cables, Cords, and Tubes

To reduce potential trip hazards or entanglement hazards, arrange any cables, cords or tubes so that people and pets are not likely to trip over or accidentally pull them as they move around or walk through the area and do not allow children to play with cables, cords and tubes.

- Protect cords and tubes from being pinched or sharply bent, particularly where they connect to the power outlet or the device.
- Do not jerk, knot, sharply bend, or otherwise stress power cords or accessory tubes.
- Do not expose power cords or accessory tubes to sources of heat.
- Keep children and pets away from the power cords and accessory tubes. Do not allow them to bite, chew, or play on or with them.
- Protect power cords and tubes from being walked on.
- Do not unplug by pulling on the cord. To unplug, grasp the plug, not the cord.

CAUTION • Device

Avoid damaging the power cord, device, tubing or your CPAP cleaning unit.

- Keep away from children. It is not a toy!
- The use of an extension cord is not recommended.
- Unplug before cleaning or carrying out any maintenance.
- Do not use any cleaning agents or lubricants other than those recommended in this manual.
- Always carry the device by the base, do not carry it by the lid.
- Do not allow to be used as a toy. Close attention is necessary when children are present. Children should be supervised to ensure that they do not play with the device.
- Use only as described in this Zoey Instruction Manual.
- Do not carry out any maintenance other than that shown in this instruction manual or as advised by an authorized dealer.
- This device is only to be used with the power supply unit provided with it.
- When removing or replacing the filter, take care to not pinch your fingers in the filter holster of the inner chamber.

 **WARNING • Do not attempt repairs**

Do not attempt to take apart, open, service, or modify the Zoey. Doing so could present the risk of electric shock, fire or other hazard, or damage to your Zoey or accessories. Evidence of any attempt to open and/or modify the Zoey including any peeling, puncturing, or removal of any of the labels, will void the Limited Warranty and render the Zoey ineligible for authorized repair.

 **WARNING • Do not allow Zoey to become wet**

- Keep away from water sources including rain, bathtubs, sinks and pools.
- Do not allow the device to become wet.
- To reduce the risk of fire or shock, do not expose the device or sensors to excessive water or moisture.
- Do not place wet masks, headgear or tubing into or on the device. Do not handle any part of the plug or machine with wet hands.
- The device uses sensors and other sensitive electronics. Take care when cleaning the device to ensure the electronics are not damaged by liquids.
- Please be aware that there are sensitive electronics inside the device. If you need to clean your device, wipe with a damp cloth. Do not submerge your device or use any chemical cleaners to clean the inside of the device chamber.

 **WARNING • Prevent exposure to ozone**

- It is important to keep Zoey closed during the entire cycle, including the waiting period.
- In case of interrupted cleaning cycle wait 2 hours before re-opening the chamber.



CAUTION • Prevent Zoey from falling
To reduce the risk of injury, setup Zoey according to the instructions.

Place Zoey on a surface that:

- Is flat and level
 - Is stable and not likely to tip over
 - Allows all four feet of the device to be in contact with the surface
 - Is not likely to allow the device to slip or slide off
 - Is clean and free of dust and debris
-
- Do not set Zoey on a soft surface such as a bed or carpet. Doing so may block the ventilation ports and prevent the device from operating as designed. Do not place Zoey in a confined space such as a cabinet unless the space is well ventilated.
 - Do not place Zoey near any heat sources, such as radiators, heat registers, stoves, or other heat sources.



CAUTION • Personal Medical Devices

Radio-frequency emissions from electronic equipment can negatively affect the operation of other electronic equipment, causing them to malfunction. Although the device is designed, tested, and manufactured to comply with regulations governing radio frequency emissions in countries such as the United States, Canada, and the European Union, the electrical circuits in the device may cause interference in other electronic equipment. Always take precautions.



CAUTION

Never place any living thing (including pets) inside the chamber of the device.



CAUTION

Dispose of the device and tube correctly according to your local government regulation.






4.5 Conformity Information

FCC Notice

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

4.6 Symbol Glossary

Symbol	Meaning
	Attention, consult accompanying documents
	Read instruction manual carefully
	Serial number
	Catalog number
	Name and address of manufacturer

4.7 Specifications

Product	Zoey CPAP Cleaner
Model	ZCD100
Working Technology	Activated Oxygen
Electrical Characteristics	Operates at 12 V DC, 1 A. Provided by included AC adapter (Input 100-240 V AC, 50/60 Hz, 0.5 A)
Area of intended use	Indoor
Operating Altitude	6,561ft (2,000m) altitude
Operating Temperature	50°F to 95°F (10°C to 35°C)
Operating Humidity	15% to 80% humidity (80% max at 87.8°F/31°C, decreasing to 50% max at 104°F/40°C)
Sound Level	During the cleaning cycle, the device will generate approximately 50 dB of noise. This is normal. To avoid disturbing others, run cleaning cycle during daytime hours or when others are not present.
Ozone Generation	Ozone is generated during the Zoey cleaning cycle. If the smell of ozone is still present in your CPAP equipment after a cleaning cycle, allow your CPAP machine to run for 30 seconds before placing the mask on your face.

Manufactured by
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