

# ChatterVox®

## One year limited warranty

Enhanced Listening Technologies Corporation (ELT) warrants the **ChatterVox®** personal voice amplification system against defects in materials and workmanship for a period of 12 months from the date of purchase. The Nickel-Metal Hydride batteries and microphone are warranted for a period of 90 days from date of purchase. The warranty applies to the original user and the term as established by the original purchase receipt or invoice.

### Exclusions:

The warranty does not cover damage to or failure of the unit components due to heat, moisture, shock, misuse, abuse, poor maintenance, improper charging, unusual wear and tear or tampering.

### Remedy:

In the event of failure, the **ChatterVox®** amplification unit, batteries, microphone or other accessories will be repaired or replaced at the manufacturer's discretion.

### Warranty procedure:

- 1) Contact your dealer for assistance. If you need help locating a dealer in your area contact ELT customer service at **800/286-3481** for a referral or assistance.
- 2) Systems being returned for service should be complete with all components and accessories unless otherwise instructed by a representative of ELT.
- 3) All systems being returned for service or evaluation must be carefully packed to protect the equipment and have a **Return Authorization Number (RA)** clearly marked on the shipping documents or package.
- 4) Include your name address and daytime telephone number along a copy of your purchase receipt or invoice and a written description of the problem. This will significantly help expedite proper repair and return of your equipment.
- 5) Ship by a traceable method to insure arrival and to protect your investment.

### SHIP TO:

USA:

ELT GROUP / SERVICE  
3018 Ambrose Ave., Nashville, TN 37207  
800/286-3481 FAX 615/727-0565

CANADA:

ELT-Canada / SERVICE  
12342 82A Ave. Unit 10, Surrey, BC V3W0L6  
778/578-0177 FAX 778/578-0176

**Note:** For your protection, keep copies of all documentation such as shipping receipts and copies of the original receipt and serial number.