# Traveling by Train

## Ease down the line with your Inogen One.

There are many different ways that you may travel by train, whether using Amtrak, regional commuter rail, or even local rail lines. Rail carriers in countries outside the United States may have different requirements, as well as different standards for electrical outlets. Before you begin your trip, it is important to check with the specific rail carrier to ensure that any specific guidelines are met.

In the United States, Amtrak requires that you follow these guidelines:

- You must notify Amtrak of your need to bring oxygen aboard and make reservations in advance. Please call 1-800-USA-RAIL (1-800-872-7245). Amtrak requires at least 12 hours notice in advance of your train's boarding time of your need to bring oxygen aboard.
- You must have medical necessity to bring oxygen aboard.
- Your oxygen equipment cannot rely solely on train-provided electrical power.

In addition to the requirements of Amtrak, here are some helpful suggestions:

- When making your reservation, request a seat with a power port. Confirm your seat has a power port upon boarding the train.
- Carry the additional adapters that came with your Mobile Power Charger in case there are different power port configurations.
- Carry enough batteries for the duration of your trip in case your train does not have power ports available.

# Traveling by Cruise Ship

### Smooth-sailing with your Inogen One.

- Using your Inogen One on a cruise ship is as convenient as using it at home. In your cabin, simply plug your Inogen One into an AC electrical outlet just as you would at home.
- Use battery power for ship activities outside your cabin. Be sure and keep enough batteries charged to provide power for the duration of your shipboard activities.
- Most cruise ships offer AC electrical outlets
  throughout the ship. To conserve battery power,
  you may wish to locate an AC electrical outlet in
  the dining and recreational areas of the ship. If
  you transport your lnogen One in the convenient
  carry bag, you can use the pockets on the bag
  to carry your AC Power Supply or extra battery.
  The Inogen One Cart enables you to easily
  transport your Inogen One as you move about
  the ship.
- Get to the seaport early. Seaport security personnel may require extra time to inspect your Inogen One during the security screening process.



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Your Physician:

# Traveling With Your Inogen One System

The One Solution for Feeling at Home While on the Road









The Inogen One System makes travel by plane, boat, car or train more convenient for oxygen users than ever before. Now you get the same quality, performance and convenience while on the go that you're used to receiving from your Inogen One at home. Here are some useful and important instructions for maximizing performance and convenience when using your Inogen One while traveling.

You should begin planning for a trip with a checklist of items to remember. This checklist should include:

- AC Power Supply
- Mobile Power Charger
- Extra Battery(s) if required
- Important phone numbers, such as those of your physician and home healthcare provider, or providers in the area you will be traveling
- Plan for backup oxygen in the event of a prolonged power outage or mechanical failure.

## Traveling by Car or RV

## Hitting the road is a breeze with the Inogen One.

- Plug the Mobile Power Charger into the cigarette lighter or the auxiliary DC power supply.
- Plug the Mobile Power Charger into your Inogen One.
- Position your Inogen One securely inside the car or RV.

**CAUTION** When powering the Inogen One in a car with the Mobile Power Charger, ensure that the engine is running. Operating without the engine running may drain the car's battery.

# Traveling by Air

Now that the FAA allows the Inogen One onboard commercial aircraft, here are a few points to make air travel easy.

Check with your airline to make sure they will permit the use of your Inogen One. Some airlines may not permit the use of portable oxygen concentrators like the Inogen One onboard their aircraft. You may also contact Inogen Customer Care (1-877-4-Inogen) for assistance.

### **Planning Your Flight**

When flying with the Inogen One you must inform the airline that you will be using your Inogen One onboard the aircraft. You must also keep a signed statement from your physician with you that includes:

- Your ability to see/hear alarms and appropriately respond
- When oxygen use is necessary (all or a portion of the trip)
- Maximum flow rate corresponding to the pressure in the cabin under normal operating conditions

A new statement will not be necessary each time you fly, but the statement should be available during every flight.

• Some airlines may equip their aircraft with onboard electrical power. You may have an opportunity to request a seat with a power port which can be used to power your Inogen One. However, availability varies by airline, type of



Inogen One Mobile Power Charger



Cigarette Lighter Adapter



Four-Pin Adapter

aircraft and class of service. You should check with your airline for availability and always plan on having sufficient battery power for the duration of your flight, plus a conservative estimate of unanticipated delays.

Because aircraft use different power port configurations, your Mobile Power Charger includes two DC power adapters – a commonly used cigarette lighter adapter, and a less common four-pin adapter. Since it is difficult to determine which type of power supply your aircraft will have, it's a good idea to keep both adapters available when flying.

• If you will be using your Inogen One during the flight, you may not sit in an emergency exit row or in a seat that restricts other passengers' access to an emergency exit or aisle of the passenger compartment

#### **Before Your Flight**

Here are some things to keep in mind the day your flight departs:

- Ensure your Inogen One is clean, in good condition and free from damage or other signs of excessive wear or abuse.
- Bring enough charged batteries with you to power your Inogen One for the duration of the flight plus a conservative estimate of unanticipated delays.

**CAUTION** Airlines may not be equipped to provide backup oxygen.

- Regional/Commuter airlines do not offer onboard electrical power. If your travel plans call for flights on regional airlines, you will need sufficient battery power for the duration of the flight, plus a conservative estimate of unanticipated delays.
- Arrive at the airport early. Airport security screening personnel may require extra time to inspect your Inogen One.
- While waiting to board your flight, you may be able to conserve battery power by using the AC Power Supply to power your Inogen One from an electrical outlet in the airport terminal if available.

• You should inform the airline you will be using your Inogen One. Have your physician letter with you and ready for inspection if requested.

#### **During Your Flight**

• When you find your seat, locate the power port. If your seat does not have a power port or if you have difficulty plugging in your Mobile Power Charger, ask a flight attendant for assistance.

**CAUTION** Do not use the AC Power Supply to operate the Inogen One

onboard aircraft. • During taxi, takeoff and landing, stow your Inogen

- One under the seat in front of you. Your Inogen One will fit upright under most airline seats. However, if it doesn't fit you may turn it on its side.
- It is not necessary to turn off your Inogen One during taxi, takeoff and landing if your physician's written statement requires you receive oxygen during these periods.
- When you are traveling with the Inogen One and are not planning to use it during the flight, remove the battery from the concentrator.

**CAUTION** You must remove the battery from the concentrator when operating the Inogen One using an aircraft power port.

#### **After Your Flight**

• Remember to recharge additional batteries you may have used prior to your next flight.