

# 2022 Product Catalog

Effective January 1, 2022



"There is hope and there is light. Being happy is a choice that you can make. It's your choice."

Dana



More than just great products – me+™ brings you the tools and advice to help you make life with an ostomy completely your own.



**me+™  
care**

Products, supplies and advice for the first few weeks at home.



**me+™  
support**

Live nurses by phone or email for any questions you may have.



**me+™  
answers**

An in-depth resource covering everything ostomy.



**me+™  
recovery**

Provides information and support about the importance of movement and physical activity after ostomy surgery.



**me+™  
community**

Inspiring stories and ideas from others living with an ostomy.

Join for free and start receiving all the benefits of me+™. Enrolling is easy, simply call 1-800-465-6302 or visit [www.convatec.ca](http://www.convatec.ca).

# ConvaTec

## Customer Relations Center: What is it?

The Customer Relations Center (CRC) is ConvaTec's living communication hub of ostomy, wound, and continence and critical care expertise.

### **For healthcare professionals:**

- Clinical information and technical data on our products
- New product information
- Samples for your patients
- Patient literature on ostomy, wound, continence and critical care
- Advanced wound care expertise

### **For retailers:**

- Technical assistance & product questions
- Samples for your customers
- Contact with Territory Managers

### **For people living with an ostomy:**

- Free product samples
- Helpful literature
- Expert advice on how to care for their stoma

The CRC team: Registered Nurses, NSWOC Nurse,  
and Product Specialists

# 1-800-465-6302

Monday to Friday from 8:00 AM to 6:00 PM (EST)

Toll-free fax: 1-877-437-1777

You can also reach us by email at [convatec.canada@convatec.com](mailto:convatec.canada@convatec.com)  
or visit our website at [www.convatec.ca](http://www.convatec.ca)

## TABLE OF CONTENTS

<b>GENERAL INFORMATION (Terms and conditions of sale)</b> .....	6
<b>ORDERING INFORMATION</b> .....	7
<b>OSTOMY CARE ACCESSORIES</b>	
Diamonds® Gelling and Odor Control Sachets .....	8
AllKare® Wipes .....	8-9
Niltac™ Skin Protection Products .....	8
Sillesse™ Skin Protection Products .....	9
Stomahesive® Skin Barrier, Powder and Paste .....	10
Eakin Cohesive® Paste .....	10
Stomahesive® Strips .....	10
Eakin Cohesive® Seals, StomaWrap™ and Skin Barriers .....	11
DuoLock® and ConvaTec® Tail Closures .....	11
Orabase® Oral Protective Paste .....	11
Ostomy Appliance Belt .....	12
ConvaTec® Night Drainage Container Set and Tubing .....	12
Loop Ostomy Rod Package .....	12
Visi-Flow® Irrigation Products .....	13
<b>OSTOMY CARE PRODUCTS</b>	
Natura® / Natura®+ Two-Piece Ostomy Systems .....	14
Esteem synergy®/ Esteem synergy®+ Ostomy Systems .....	43
Esteem®+ One-Piece Ostomy Systems .....	51
ActiveLife® One-Piece Ostomy Systems .....	63
<b>PEDIATRIC CARE PRODUCTS</b>	
Little Ones® Pediatric Ostomy Systems .....	69
<b>FISTULA &amp; WOUND POUCHES</b>	
Eakin Cohesive® Fistula & Wound Pouches .....	73
<b>CONTINENCE AND CRITICAL CARE PRODUCTS</b>	
Flexi-Seal® Fecal Management Systems (FMS) .....	80
GentleCath™ Intermittent Urinary Catheters .....	82
GentleCath™ Glide Intermittent Urinary Hydrophilic Catheters .....	83
<b>SECUREMENT &amp; MONITORING DEVICES</b>	
FLEXI-TRAK® Anchoring Device .....	84
Drain-Fix™ Securement Device .....	84

## TABLE OF CONTENTS

### WOUND MANAGEMENT

#### COMPRESSION

SurePress® High Compression Bandage . . . . .	87
SurePress® Absorbent Padding . . . . .	87

#### WOUND FILLERS AND WOUND HYDRATION

DuoDERM® Hydroactive® Gel . . . . .	88
-------------------------------------	----

#### SPECIALTY PRIMARY DRESSINGS

CarboFlex® Odor Control Dressing . . . . .	88
--	----

#### MOISTURE-RETENTIVE DRESSINGS

AQUACEL® Foam Hydrofiber® Dressing . . . . .	89
AQUACEL® Ag Foam Hydrofiber® Dressing . . . . .	90
AQUACEL® Foam PRO Dressing . . . . .	90
FoamLite™ ConvaTec Dressing . . . . .	91
DuoDERM® Extra Thin CGF® Hydrocolloid Dressing . . . . .	92
DuoDERM Signal® CGF® Hydrocolloid Dressing . . . . .	92
DuoDERM® CGF® Hydrocolloid Dressing . . . . .	93
DuoDERM® CGF® Border Hydrocolloid Dressing . . . . .	93

#### EXUDATE MANAGEMENT DRESSINGS

AQUACEL® Extra™ Hydrofiber® Wound Dressing . . . . .	95
AQUACEL® Surgical Hydrofiber® Cover Dressing . . . . .	96
AQUACEL® Ag Surgical Hydrofiber® Cover Dressing . . . . .	96
KALTOSTAT® Calcium Alginate Wound Dressing . . . . .	97

#### EXUDATE AND BIOFILM MANAGEMENT DRESSINGS

AQUACEL® Ag+ Extra Dressing . . . . .	97
---------------------------------------	----

#### NEGATIVE PRESSURE WOUND THERAPY

Avelle™ Negative Pressure Wound Therapy System . . . . .	100
--	-----

<b>REFERENCES . . . . .</b>	<b>102</b>
-----------------------------	------------

<b>USEFUL RESOURCES . . . . .</b>	<b>104</b>
-----------------------------------	------------

<b>OSTOMY GLOSSARY OF TERMS . . . . .</b>	<b>105</b>
---	------------

<b>WOUND CARE GLOSSARY OF TERMS . . . . .</b>	<b>106</b>
---	------------

<b>PRODUCT CODE INDEX . . . . .</b>	<b>107</b>
-------------------------------------	------------

<b>ALPHABETICAL INDEX . . . . .</b>	<b>113</b>
-------------------------------------	------------

<b>AUTHORIZATION TO RETURN MERCHANDISE FORM . . . . .</b>	<b>117</b>
---	------------

<b>EXPLANATION OF PACKAGE CODE NUMBERING SYSTEM . . . . .</b>	<b>120</b>
---	------------



Note: In order to avoid misunderstanding and to protect the interest of our customers, we respectfully request careful reading of the "Terms and Conditions of Sale", as outlined. Non-compliance with these terms may result in suspension of your account.

## GENERAL INFORMATION

### TERMS AND CONDITIONS OF SALE

#### PRICES AND TERMS OF SALE

Prices and terms listed herein supersede those set forth on all previous price lists and all contracts and agreements that are expired. Due to market fluctuation, prices shown are subject to change without notice. **RESTRICTION OF PURCHASE & SALES:** Purchase of ConvaTec products must be done through the Canadian order desk at 1-866-987-1471 or indirectly through a distributor who purchases **directly from ConvaTec Canada**. These products are **not for distribution or resale outside of Canada** or to anyone who - to the customers' knowledge - is susceptible to this practice.

#### PAYMENT TERMS

TERMS ARE NET 30 DAYS FROM DATE OF INVOICE.

Electronic Fund Transfers (EFT) are possible, please contact the Order Desk.

#### CHANGES IN PRICES

In all cases, merchandise will be invoiced at prices in effect on the date the order is received. Any pricing discrepancy **MUST** be reported within 60 days.

#### MINIMUM SHIPMENTS AND TRANSPORTATION COSTS

All orders amounting to a minimum of \$250 before tax for retail accounts and for health care facilities will be shipped prepaid via seller's choice of carrier. Any orders of value less than the required minimum will be subject to a \$50 service charge. Extra shipping costs incurred because of special services requested by a customer will be added to the invoice.

#### SHIPMENTS

Title to merchandise passes to the customer upon delivery of the goods to the customer.

#### SHORTAGE, DAMAGE OR LOSS IN SHIPMENT

Merchandise released for shipment leaves the depot in good order. Claims for damage, defacement or loss occurring in transit should be filed promptly with the transportation company. Customers should contact the Order Desk for processing of such claims and in supplying proof of delivery, providing these requests are received within 21 DAYS following the date of shipment. **ANY COSTS INCURRED WILL BE PASSED ALONG TO THE CUSTOMER IF PROOF OF DELIVERY IS ESTABLISHED.**

#### RETURNED GOODS POLICY

All returns **MUST** have written authorization from the Order Desk (telephone: 1-866-987-1471). This authorization will be confirmed by the representative and the credit will only be issued after inspection of the returned goods by ConvaTec. **RETURNED GOODS WILL BE CREDITED AT ZERO IF NOT ACCOMPANIED BY A RETURN AUTHORIZATION NUMBER OR DOCUMENT.** Order desk may ask for copy of purchase order for compliance purposes.

- All merchandise returned for credit must be prepaid and received in the original unopened containers. Partially full containers, those from which the seal, carton or label have been defaced or removed, will not be credited under any circumstances. Goods for return should be packaged carefully before sending to ConvaTec; products and containers received with any signs of damage will not be credited. **ConvaTec will not ship back products that have been sent to us, as such, please ensure you respect the terms and conditions before sending products to ConvaTec.**
- Products shipped in error by ConvaTec Canada will be fully credited if returned within 21 days of invoice, freight collect.
- Products ordered in error will be fully credited **if returned within 21 days of invoice, freight prepaid.**
- There will be a restocking service charge equal to 15% of the invoice price or the lowest price indicated for that product in the current price list.
- All returned goods must have been purchased in the last 12 months.
- All returned goods must have at least 6 months of shelf life remaining.
- All returned goods must be received by ConvaTec within 21 days after the written authorization was issued.
- Products that have been deleted from the line for a period of 6 months or more after date of deletion notification from ConvaTec, including special offers, will not be accepted for credit or exchange.
- Merchandise that has been involved in a fire, flood, sacrifice or bankruptcy sale or returned by other than original purchaser will not be accepted for credit or exchange.

#### CONSUMER SATISFACTION

We are quality driven and we want the consumers to be completely satisfied with our products. In the event of a product complaint from a consumer, the retailer should refer this consumer to the ConvaTec Customer Relations Center at 1-800-465-6302.

#### TAXES

Provincial sales tax and/or GST, HST, QST will be charged, if applicable.

THE ABOVE TERMS CANNOT BE MODIFIED BY OUR REPRESENTATIVES.

# ConvaTec Ordering Information

PRODUCT ORDER DESK - TEL: 1-866-987-1471 - FAX: 1-866-987-1472  
TO REACH CONVATEC CUSTOMER RELATIONS CENTER:

TEL: 1-800-465-6302

FAX: 1-877-437-1777

E-MAIL: [convatec.canada@convatec.com](mailto:convatec.canada@convatec.com)

WEBSITE: [www.convatec.ca](http://www.convatec.ca)

## **MERCHANDISE RETURNS**

Returns of merchandise must be sent to:

ConvaTec Canada

RETURNS DEPARTMENT

1375 Newton

Boucherville, QC

J4B 5H2

## **ACCOUNT PAYMENT:**

In order to expedite and facilitate the payment of your account, we maintain a Lock Box System. Please forward your cheque to the Post Office Box below. This is for cheques only.

**TORONTO**

ConvaTec Canada Ltd.

PO Box 15000

Station A

Toronto, ON

M5W 1C1



## Ostomy Care Accessories



### Diamonds® Gelling and Odor Control Sachets

Gels liquid contents for a flatter, more discreet pouch.

Product Code	Box of
420791	100 Sachets per jar



### AllKare® Adhesive Remover Wipe

For the gentle removal of all adhesives, including skin barriers, tapes, and hydrocolloid dressings. The AllKare® Adhesive Remover Wipe formula effectively removes tape, skin barrier/wafer, and adhesive residues from the skin.

Product Code	Box of
37436	50
37443	100



### Niltac™ Sting-Free Adhesive Remover Wipe

Non-alcohol, silicone based formula that offers fast removal of adhesive residue while designed to minimize painful skin stripping on removal.<sup>1</sup>

Product Code	Box of
Non-Sterile 420788	30



### Niltac™ Sting-Free Skin Adhesive Releaser Spray

Non-alcohol, silicone based formula that offers fast release of adhesives from the skin while designed to minimize painful skin stripping on removal.<sup>1</sup>

Product Code	Aerosol can size	Box of
Non-Sterile 420787	50 mL	1

1. McNichol L, Lund C, Rosen T, Gray M. Medical Adhesives and Patient Safety: State of the Science; Consensus Statements for the Assessment, Prevention, and Treatment of Adhesive-Related Skin Injuries. JWOCN. 2013;40(4): 365-380.





### AllKare® Protective Barrier Wipe

Provides a barrier film layer on the skin under tapes, skin barriers/wafers, adhesives, and hydrocolloid dressings to help protect against irritation and excoriation.

Product Code	Box of
37439	50
37444	100



### Sillesse™ Sting-Free Barrier Wipe

Non-alcohol, silicone based formula for skin protection. Provides a barrier film layer on the skin that protects it from the damaging effects of adhesives, body waste and skin irritation caused by enzymatic stomal output.

Product Code	Box of
Non-Sterile 420789	30



### Sillesse™ Sting-Free Barrier Spray (non-aerosol)

Non-alcohol, silicone based formula for skin protection. Provides a barrier film layer on the skin that protects it from the damaging effects of adhesives, body waste and skin irritation caused by enzymatic stomal output.

Product Code	Spray bottle size	Box of
Non-Sterile 420790	50 mL	1



### Stomahesive® Paste (Pectin-based Protective Skin Barrier)

Use as a filler in uneven skin surfaces to help increase ostomy system wear time and protect skin.

Product Code	Size	Box of
183910	Tube of 56.7 g (2 oz)	1 tube



### Eakin Cohesive® Paste (Alcohol-free)

Use to fill crevices, skin folds and scars to help create an even pouching surface. This improves the likelihood of good adhesion and helps reduce the risk of leakage.

Product Code	Size	Box of
839010	Tube of 60 g (2.1 oz)	1 tube



### Stomahesive® Protective Powder

This preparation helps protect skin by absorbing excess moisture.

Product Code	Size	Box of
25510	Bottle of 28.3 g (1 oz)	1 bottle



### Stomahesive® Skin Barrier

A multipurpose skin barrier designed to help protect peristomal skin.

Product Code	Size	Box of
Non-Sterile 21712	approx. 10 cm X 10 cm (4" x 4")	5
Non-Sterile 21715	approx. 20 cm X 20 cm (8" x 8")	3



### Stomahesive® Strips (Moldable Adhesive)

Double sided Stomahesive® Strips for use as a filler to protect or fill in uneven skin surfaces next to an ostomy, fistula, or wound.

Product Code	Size	Box of
25542	approx. 15 mm X 120 mm (1" X 5")	15



### Eakin Cohesive® Seals

A donut-shaped ostomy accessory that can be molded to a variety of shapes. It acts as a gasket or barrier, and provides enhanced protection for hard-to-fit stomas. The unique moldable hydrocolloid barrier forms a gel that helps prevent skin damage by sealing the area between the skin and the ostomy appliance.

Product Code	Size	Box of
839002	Small 5 cm (2")	20
839001	Large 10 cm (4")	10
839005	SLIMSTM 5 cm (2")	10



### Eakin Cohesive® StomaWrap™

Designed for large or oval shaped stomas and for people with limited dexterity, it allows for a quick pouching routine.

Product Code	Size	Box of
839006	8.5 cm (3")	10



### Eakin Cohesive® Skin Barrier

A moldable and moisture-absorbing skin barrier. It is designed to help protect the skin from contact with body fluids. It is used wherever the skin is damaged, excoriated or vulnerable and needs protection from body wastes and fluids.

Product Code	Size	Box of
839004	Small 10 cm X 10 cm (4" x 4")	5
839003	Large 10 cm X 20 cm (4" x 8")	5



### DuoLock® Curved Tail Closures

For use with ConvaTec Drainable Pouches

Product Code	Box of
175652	10



### ConvaTec® Tail Closures

For use with ConvaTec Drainable Pouches

Product Code	Box of
175635	10

## Other Accessories



### Orabase® Oral Protective Paste

For temporary relief of minor discomfort and protection of irritated areas of the mouth and gums.

Product Code	Size	Box of
62436	7.5 g tube	12 tubes

Note: Sold only in minimum quantities of one dozen.



### Ostomy Appliance Belt Adjustable up to 107 cm (42")

May help provide an added sense of security.

Product Code	Box of
175507	1



### ConvaTec® Night Drainage Container Set

Set contains:

- 1 ConvaTec® Night Drainage Container with tubing
- 1 ConvaTec® Night Drainage Container Cover
- 1 universal adapter

Product Code	Box of
27060	1 set



### ConvaTec® Night Drainage Container Tubing

Product Code	Box of
27062	1



### ConvaTec® Loop Ostomy Rod Package – Sterile

For use with ConvaTec Post Operative Size,  
70 mm (2 3/4") flange

Product Code	Size	Box of
22355	65 mm	10

For use with ConvaTec Post Operative Size,  
100 mm (4") flange

Product Code	Size	Box of
22356	90 mm	10

## Visi-Flow® Irrigation Products



### Visi-Flow® Irrigator with Stoma Cone

Visi-Flow® Irrigator with stoma cone is designed for individuals with a colostomy for whom irrigation is indicated.

The Visi-Flow® Irrigator features a front-fill reusable bag with an exclusive “paddle wheel” flow indicator, thumb-control flow regulator, bold-print volume graduations and a flexible stoma cone attachment.

Product Code	Size	Box of
401989	2000 mL capacity (67 oz)	1



### Visi-Flow® Irrigation Sleeve Transparent

(compatible with Natura® skin barriers)

Product Code	Color Match	Flange Size	Box of
401911	Orange	38 mm (1 1/2")	5
401912	Green	45 mm (1 3/4")	5
401913	Red	57 mm (2 1/4")	5
401914	Blue	70 mm (2 3/4")	5

One tail closure per box.



### Visi-Flow® Stoma Cone

Product Code	Box of
22736	1



### Visi-Flow® Irrigation Sleeve Tail Closure

Product Code	Box of
175650	10



### Visi-Flow® Irrigation Adapter Faceplate

For clients using a 1-piece system, this adaptor is required to perform irrigations. Place the adaptor around the stoma, hold in place with the ostomy belt, so that the irrigation sleeve can be attached to perform the irrigation.

Product Code	Flange Size	Box of
401918	45 mm (1 3/4")	1
401919	70 mm (2 3/4")	1