

MATTRESS *Genie*[®]



Owner's Manual

CONTOUR
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Congratulations on the purchase of your new Mattress Genie. Now, you can raise or lower the head of your mattress with just the touch of a button. The Mattress Genie is great for sitting up in bed to read, eat, nurse or sleep elevated. Enjoy adjustable bed comfort with your existing mattress without the adjustable bed price!

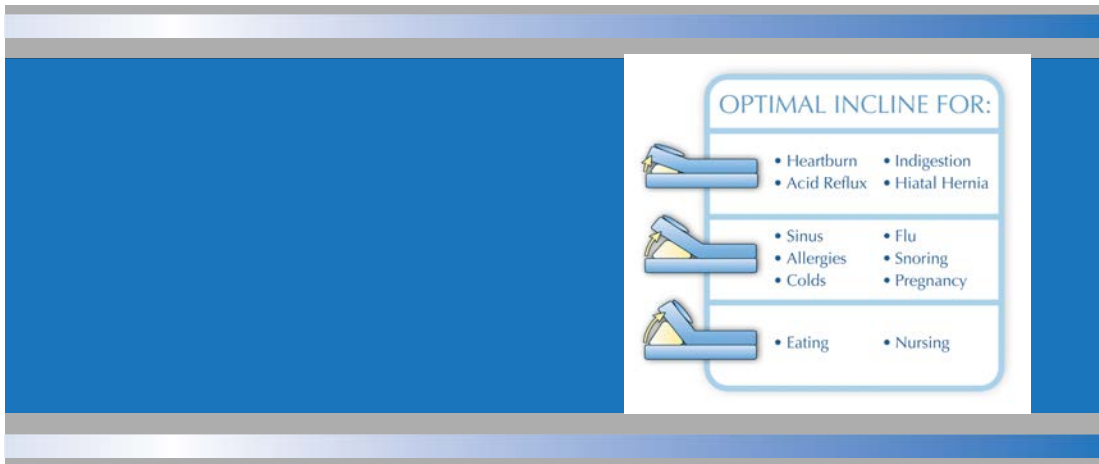
Upper body elevation is frequently recommended to make people with conditions like acid reflux, heartburn and indigestion more comfortable. Elevated positions can also provide comfort for breathing, congestion, and *snoring. It is often recommended for recovery post-surgery, or from injury or illness.

Please review this manual prior to using the Mattress Genie. If you have any questions, please feel free to contact our Customer Service Department at 1-800-950-0230 x2400 or email us at customerserv@contourliving.com. You can also visit our website at: www.ContourLiving.com.

*snoring and other respiratory issues can be symptoms of more serious problems and should be directed to a medical professional. The Mattress Genie is not a medical device and is not intended to treat, cure or improve any medical condition. It is designed and intended only as a comfort and convenience product.

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We Recommend:

1. Read all of the operating instructions prior to using this appliance.
2. To reduce the risk of personal injury and electric shock, this appliance should not be used or placed where small children can reach it, or in the presence of water.
3. This appliance has a polarized plug (one blade is wider than the other) to reduce the risk of electric shock; this plug is intended to fit in the polarized outlet one way only. If this plug does not fit properly in the outlet, turn the other way and try again.
4. Do not disassemble the pump, hand control, bladder or unit. There are no serviceable components inside.
5. The Mattress Genie can be used on any conventional bed; coil spring, foam, latex, gel, air and futon. Not for use with a water bed.

Air Lift Chamber:

Your Mattress Genie is made of the highest quality materials and design. The Mattress Genie is constructed of an extra heavy gauge PVC bonded to high strength fabric for long durability, performance and reduced risk of puncture. The seams are double welded for additional strength. The interior of the chamber includes a "V" shaped baffle structure to improve stability and performance. The connecting hose is heavy duty reinforced to reduce kinks and leaks.

All components of your Mattress Genie have been fully tested at the factory including the air bladder and hose, which was leak tested for 24 hours.

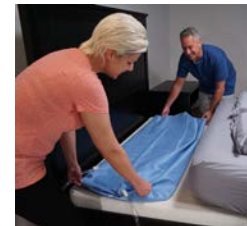
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Setting Up Your Mattress Genie



1. Unpack the bladder, unfold and place the bladder on the floor beside your mattress. Make sure the hose is uncoiled and that there are no kinks, or folds. (fig. 1) Place the pump on the floor align it with the hose connector. (fig. 2) Notice the red dot on the top of the pump nozzle (fig. 3).
2. Attach the hose to the pump by firmly sliding the hose connector over the pump nozzle and twisting the connector clockwise. You will see the red dot in the slot when you first attach the hose. (fig. 3) As you twist the connector clockwise, you should feel a click and the red dot should disappear when it is lock into place (fig. 4). Turn power switch on. Make sure there are no kinks or twists in the hose.
3. Slide your mattress about a third of the way down the box spring or base of your bed (toward the foot) (fig. 5). This should leave the top third of your bed base or box spring exposed. Plug the pump into the wall place the bladder onto the exposed section of the base or box spring (fig. 6). Check that the air bladder is right side up by verifying the logo is upright. Then, reposition your mattress.
4. The mattress should now be on top of the air bladder. Using your hand control, you can now press the "UP" button to raise your mattress. (fig. 7)

NOTE: The mattress will not fully flex without your body's weight on top of it, as is the case with a mechanical adjustable bed.
Slide the pump under the bed and out of the way.



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Troubleshooting:

All components of your Mattress Genie have been fully tested at the factory including the air bladder and hose, which was leak tested for 24 hours.

Problem: The unit is on and working but the bed will not rise.

- Solutions:
1. Check that the hose is properly connected.
 2. Make sure there are no kinks in the hose.
 3. Make sure the hose is not trapped beneath the bed.
 4. Check for leaks in the hose or air bladder.

Problem: The unit is too loud.

- Solution:
1. Place the unit away from the wall and onto carpet or a towel.

Problem: It takes a long time for the bed to flatten.

- Solution:
1. Make sure the air hose is clear and straight.
 2. Use the "Flat" button mode for quick deflation.
 3. Deflate the Mattress Genie while your body's weight is applied.

Problem: The mattress isn't flexing very well.

- Solution:
1. In order for the mattress to fully flex, your body's weight must be resting on top of it, as is the case with mechanical adjustable beds.

Problem: The bladder loses air.

All Mattress Genie air bladders and hoses are leak tested for 24 hours at the factory before shipping. Actual leaks in the hose or bladder are rare. ***However, the most common cause of leaks is a loose connection of the hose to the pump.*** The connector is precision designed with an "O" ring seal to twist and lock securely on the pump.

- Solution:
1. Check the hose connection to the pump to make sure it is properly twisted and locked. In the rare instance of a leak, please contact customer service for a replacement.

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Mattress Genie Care & Durability:

Your unit is made of durable, heavy duty PVC vinyl and does not require any cleaning or upkeep with normal use. AVOID CONTACT WITH LIQUIDS with the hand control or pump. To clean, simply wipe off using a damp cloth or sponge.

Safety:

Your Mattress Genie is ETL Listed, thoroughly tested for safety and factory inspected. There is a temperature control protection system inside of the pump. It will turn off automatically if the pump overheats. The pump will reset once the unit has cooled for about 5 minutes. Under normal operation you should never experience thermal shut off. Some blower units may exhibit a slight “electrical” smell during use for the first few months. This is normal and is caused by a layer of protection oil on the motor (from the production process) and the break in of electrical components.

Customer Service:

Please call 1-800-950-0230 x2400,
Monday-Friday, 8:30am – 5:00pm EST
with any questions that you may have.

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MATTRESS GENIE LIMITED WARRANTY

Contour Products warrants that the Mattress Genie is free of defects in materials and workmanship and will, at its option, repair or replace any defective Mattress Genie that is returned to it. This warranty runs for one year from the original date of purchase, and is valid only in accordance with the conditions set forth below:

1. Normal wear and tear is not covered by this warranty. This warranty applies to consumer use only, and is void when the product is used in a commercial or institutional setting.
2. This warranty extends only to the original consumer purchaser and is not transferable. In addition, proof of purchase must be demonstrated. This warranty is void if the product has been subject to accident, misuse, abuse, improper maintenance or repair, or unauthorized modification.
3. This limited warranty is the only written or express warranty given by Contour Products. Any implied warranties on the product (including but not limited to any implied warranties of merchantability or fitness for a particular purpose) are limited in duration to the duration of this warranty. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.
4. Repair or replacement of the product (or, if repair or replacement is not feasible, a refund of the purchase price) is the exclusive remedy of the consumer under this warranty. Contour Products shall not be liable for any incidental or consequential damages for breach of this warranty or any implied warranty on this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.
5. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Procedure for Warranty Repairs or Replacement

If warranty service is necessary, simply call 1-800-950-0230 and a customer service representative will explain how to get your Mattress Genie repaired or replaced.

