

## 100% Satisfaction Guarantee

### Escali is proud to offer you a 100% Satisfaction Guarantee on all Escali scales!

We are confident that you will love your Escali scale. If for any reason you are not completely satisfied with your Escali scale within thirty days of purchase, please return it to your distributor/dealer in the original packaging (in sellable/new condition) for a 100% refund.

In addition to our 100% Satisfaction Guarantee, Escali also guarantees its products against defects in material and workmanship in the product under normal use with a **limited lifetime warranty for consumer scales** and **1-year for professional scales**.

Please save your receipt. You will need this when making a warranty claim or inquiry.

See our [Warranties & Returns](#) section for more information and specific instructions on returns.